MUNICIPAL COMMITTEE, HAFIZABAD

1. City Profile

City	Hafizabad	
District	Hafizabad	
Division	Gujranwala	ry 🖭
Population 2017	269,424 Notified on 05, Nov 2019	Dhongrapus
Estimated Population 2024	337,029	Dhengranwa ڈھینگرانوالی
Growth Rate	3.25	alalpur-Bhattian Rd
Household Size	6.55 persons	Advant
Major Industrial Activity	Rice Mills, Flour Mills, Rice Sheller's, Power Looms	Adventi

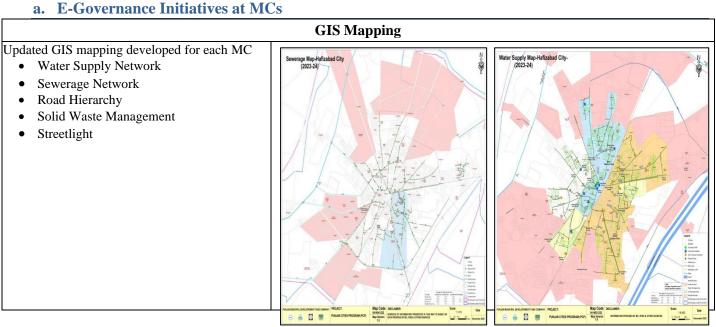


2. HR Profile

Administrator	Mr. Imtiaz Ali Baig	
(in place of	posted on Feb 08, 2023	
Chairman)		
Chief Officer	Mr. Ansar Mehmood	
	posted on Sep 23, 2023	
MO – I&S	Mr. Hamid Nawaz	
WIO - 1&S	posted on Oct 30, 2023	
MO – F	Ms. Aqsa Rasheed	
MIO – F	posted on Aug 12, 2023	
MO – R	Ms. Farwa Yousuf	
MO – K	posted on Nov 18, 2022	
	Mr. Tehsin Haider (ad.	
MO – P	charge)	
	posted on Oct 03, 2023	

Vacancy Analysis-Section Wise (as per SOE)					
Section	Sanctioned	Filled	Vacant		
Chairman /	2	2	0		
Administrator					
Vice Chairman	2	1	1		
Chief Officer	10	7	3		
Municipal officer (R)	7	7	0		
Municipal officer (I&S)	304	247	57		
Municipal officer (P)	5	1	04		
Municipal Officer (F)	24	19	05		
Total	354	284	70		

3. Key Results Achieved



Performance Management System (PMS)

Water Supply & Sewerage		Solid Waste &Streetlight	
Average hours of water supplied to households	4.061	Solid waste generated per day	133 Ton
(HH) per day		per day	1011
No. of HHs connected with	3535	Solid waste lifted per	112
Water Supply		day	Ton
Percentage of Pop. Served	9%	Percentage of solid waste lifted daily	84%
Total No. of Tube wells	13	Total No. of Streetlight	308
No. of tube wells working	09		
Sewerage Total Served Area	48%	% Streetlight working	69%
Sewerage Unserved Area	52%	No. of Parks	03



Local Government Financial Management Information System (LGFMIS)

CFMS is fully functional and requisite reports under Minimum Access Conditions (MACs) and Performance Measures (PMs) are being generated including;

- Cashbook, classified abstract
- Contingency Check register, Establishment Check register
- Water Consumer, and Shop Demand & Collection record
- Water & Shops arrears list
- Bank reconciliation



Grievance Redress Management (GRM) System

- 1. Complaint Tracking System (CTS) has been transformed into GRM
- 2. GRM App (Android & IOS compatible) is fully functional
- 3. Login has been created for all related Officers to have access for complaint handling process
- 4. Citizens can register their complaints in writing, through voice messages, or in person.
- 5. Action and response timelines are laid down



MC's Website

www.mchafizabad.lgpunjab.org.pk

- 1. Website of MC Hafizabad has been upgraded from static to dynamic
- Information useful for citizens has been uploaded including budget, development sub projects, procurement, RTI-related data, , regulatory mechanism, construction permits related information, services maps, Environment & Social sector related information etc.
- 3. Citizens can complain through website, can share feedback, and can request access to information per RTI Act 2013



b. Other Initiatives

- i. **Revenue Enhancement Plans** prepared for each MC. Own Source Revenues increased between 3-9% year-on-year.
- ii. **Asset inventory** prepared/updated indicating: a) age; b) condition; and c) book value of assets.
- iii. Gap Analysis of infrastructure and services undertaken in Muridke city for each municipal service.
- iv. Fuel & Energy Audit and Energy Management Plans developed two years ago and their recommendations implemented through PCP funds. Have led to savings of 4,798 kWh in buildings. -78,168 kWh more consumption in Water Supply, the reason that replacement of 2 Pump set was recommended based on the assessment carried out in 2019. The MC has undertaken replacement of 4 pumps which has resulted in significant improvement in the KPI for water supply. As seen from the KPI, the water supply pump sets are performing efficiently and the corresponding water supply to the MC has increased significantly. Moreover, number of operational pump sets and operational hours of the functional pump sets have increased due to which the annual energy consumption has increased. In Streetlights -17,344 kWh more consumption, the reason that there were only 130 MC owned operational lights with an average consumption of 845kWh/light/annum, whereas currently there are 301 operational lights with average energy consumption of 422kWh/light/annum. The MC has significantly improved its energy consumption per light fixture. Currently, the exercise is being undertaken again, along with MC staff training to replicate it in the future.
- v. Three-year, rolling, Integrated Development and Asset Management Plans (IDAMPs) being developed for MC. The GIS-based asset inventories, Energy Audits, and EMPs are providing the data and evidence for them. Their development follows a highly participatory process, and IDAMPs are envisaged to replace the Annual Development Planning processes
- vi. Procurement SOPs developed to assist MCs adhere to PPRA Rules in procurements from all sources of funding.
- vii. **Incremental application of environmental and social screening** including gender considerations, assessment, and mitigation processes on all infrastructure investments. Environmental and Social Instruments prepared and implemented as needed for social and environmental impacts.
- viii. **Manuals for Operations & Maintenance** of assets developed earlier being updated to ensure optimum service provision. These lay down requirements for periodic and routine maintenance of assets for all municipal services.

6. Infrastructure Development Sub-Projects

Sr. #	Sub project	Cost (Rs. Million)	Status		
	Maintenance & Rehabilitation (M&R) Projects				
1.	Group-A (Water Supply, Sewerage & Streetlights)	58.41	Completed		
1.	Group-B (Repairs)	0.39			
	Group-C (Supply Items)	7.95			
2.	Construction of Roads (3 Nos) Bijli Muhallah Road, Kasoki Road and Jalalpur Road	346.00	Completed		
3.	Construction of Parking Shed	47.183	Work In-Progress (70% Completed)		
4.	Provision of Machinery & Equipment for SWM	297.175	Work in progress (80% Completed)		

